



Rollepaal
Pipe Extrusion Technology

Building Trust Through Dedicated Technical Support



MADE IN AMERICA

When Daniel Flores first joined JM Eagle 14 years ago, he dove head-first into learning every corner of PVC production. By mastering the entire PVC and PVC-O production process from raw material handling to pipe formation, cooling, testing, and final quality checks Daniel developed a comprehensive understanding of both the mechanical and operational workflow. His ability to troubleshoot issues, optimize production flow, and ensure consistent product quality helped him build a strong foundation in manufacturing leadership. Four years later, he advanced to the role of General Foreman, where he took on full responsibility for daily operations, team coordination, and driving continuous improvement throughout the department.

Before working with Rollepaal, Daniel and his team operated an older line that required constant work just to maintain output. “We were able to get it to produce pipe,” he explained, “but it was very challenging, and the process was extremely slow.” Eventually, the team returned the system to its original configuration, but it became clear that the existing equipment could not deliver the speed, stability, or efficiency they needed, especially for PVC-O production. That realization marked the beginning of their partnership with Rollepaal.

Daniel Flores - JM Eagle

A Turning Point With Rollepaal's PVC-O Line

The company invested in a Rollepaal line to increase output and improve process reliability. The difference was immediate and long-lasting.

Daniel describes: “We purchased the Rollepaal line for faster output, and now we’re pretty good at it. I mainly manage the 400, and the 630 lines, and our 400 line is running really well. We’ve optimized a lot, and our hours and performance are solid.”

While the larger 630 / 24-inch line is still being refined, Daniel emphasized that the engineering collaboration has been constant and constructive. Weekly brainstorming sessions with Rollepaal’s team help ensure ongoing progress toward consistent, high-quality pipe production.

Service That Feels Like Partnership

For Daniel, what truly sets Rollepaal apart is the service culture and the personal relationships that have grown from it.

Over the years, he has built strong connections with multiple Rollepaal technicians and specialists. “Any questions, any help I need, they’re just a phone call or text away,” he said. “Service-wise, it’s really, really good.” He often communicates with the team weekly, sometimes several times per month, whether for technical discussions or simply to check in.

“It’s both of us,” Daniel noted. “I’ve built a friendship with the guys. If I’m not reaching out, they’ll reach out to me. That relationship is important. For any service or anything we need, they’re just a text or a phone call away, and it makes life a lot easier for us.”

Even the nine-hour time difference has not hindered the collaboration, something Daniel expects will improve even more with Rollepaal’s upcoming service location in Georgia. “It’s only going to get better,” he added, particularly regarding parts availability and support responsiveness.

A Reliable Partner for the Long Term

With nearly eight years of experience using Rollepaal’s lines, Daniel describes the partnership as dependable, supportive, and continuously improving. He sees value not only in the technology but also in the people behind it, experts who stay engaged, share knowledge, and help him and his team achieve the production performance they need.

“It’s important to have that connection with Rollepaal. The technicians and the whole team know me, and we have a good relationship. They’re always there when we need them, and that makes everything easier for us.”

